# **Unlinking Private Data**

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**Sensitive Information in the Wired World** 

# **Privacy and Privacy Loss**

- Ability to give information to certain individuals, while retaining the ability to keep that information secret from others
- Privacy loss occurs when information becomes known to those from whom it is kept secret

# **Aggregation = Privacy Loss**

#### Possible Cause:

- One bit of data is considered private, but is public without being directly connected to an individual
- One bit of data is not private, but gives out more information about an individual
  - allows connection with other record
- Put together:
  - private information is known about a person

# **Story Time**

A priest has been asked if people tell interesting stories during confessions. He tells that his first confessor actually confessed to a murder Later a new person comes in and greets the priest. People ask him, how does he know the priest? He answers, "I was his first confessor".

#### **The Point**

Seemingly nameless private data, can be combined with non-anonymous data, resulting in a privacy loss.

# **Linking Data to People**

#### Types of identification

- Permanent
  - Uniquely identifies individual, follows him wherever
  - Examples: SSN, Passport ID, Name\*
- Semi-permanent
  - May id a real person, changing may involve a cost
  - Name\*, address, telephone, credit card #
- Transient
  - Almost no cost to change
  - Pseudonym, user id, e-mail

# **Linking Data to People**

- Types of Data:
  - Public Data
    - Driver's license, property records
    - Kept open by government
    - Managed by applicable laws (HIPPA, ???)
  - Linked Private
    - Almost all business transactions
    - Data collected when dealing with business
    - Connected to person via (semi)permanent id
  - Unlinked Private
    - Website ids
    - No (semi)permanent id was recorded

# **Databases and Aggregation**

- Semipermanent and permanent ids permit aggregation of data from private and public sources
- Results in digital dossiers, which many consider to be privacy concern
- Worse, these dossiers are scattered, unreliable, and frequently inaccessible by the person who they describe

# **Fixing The Problem**

- Reduce public data to minimum
  - specifically remove associations between permanent and semipermanent lds
- Force private data to be unlinked by creating a reliable system of certified pseudonyms
- Allow for undeletable, but commentable reports (with low privacy value) on pseudonyms that follow a real identity from pseudonym to pseudonym.

# **Certified Pseudonyms**

- A UID, but can be created at any time
- Comes attached with information that a person has authorized for a pseudonym
- Issued by a licensed pseudonym issuer
- No (semi)permanent lds
  Not linkable, except by issuer
- Issuers operate under strict legal guidelines
- Connection may be restored by courts upon necessity (lawsuit, etc.)

# **Ensuring Privacy**

- A person creates as many identities as he wishes, selecting information that can be revealed by each one
- One of these identities will be used when dealing with another entity
- The other entity will be able to get authorized info from issuer
- Business dealing can proceed if enough information is attached to that identity
- Identity itself is completely throw-away

# **Pseudonym Issuers**

- Private organizations
  - government will not get credit history without warrant, etc.
- Regulated by laws
  - minimum requirements / privacy guarantees
- Compete on ease of use, features, etc
  - Compare to credit card issuers
- Unify data from many pseudonyms
  - many ids, one credit history, no SSN involved
- One place to keep track / contest data



### Advantages

- Businesses can not aggregate data
  - no (semi)permanent lds
- Accountability preserved
- Free market / legal protections
- Anonymous guaranteed payment
  - similar to credit cards
- Ability to keep track of all personal data
- Can coexist with current system
- Allows for statistics for marketing use

## Disadvantages

- Central point of failure
  - identity theft can be disastrous
- Complex management interface
- Standard protocol required for use
  - similar to credit cards
- Who will be charged, and how much?
- Inability for direct customer communication
- Semipermanent Id required for deals
  - house painting requires an address

# **Dealing with Difficulties**

#### Communication

- Direct Communication requires semipermanent information about a person
- Indirection needed; easy with e-mail, harder with phone and address
- Deals where semipermanent Id is required
  - Example: shipping, house painting, cable TV
  - Bad: can be aggregated with public data
  - Good: cannot be aggregated with private data
  - Similar to current method: trust

## **Portia Objectives**

- Internet architecture
  - Protocols for sensitive information exchange
- Personal Information management
  - Gives users ability to monitor sensitive information about themselves
  - Enables placing of comments or contesting records about you

# Portia Objectives (cont.)

- Enterprise Information Management
  - Ability to get reliable information about individuals
  - Unique ids that enable customer management
  - Decreased risk due to security leaks
- Cyber Rights + Responsibilities
  - Cheap pseudonimity without loss of accountability
- Use of Fair Information Principles
  - Mandated at pseudonym issuer level
  - No longer critical for every business